St. Kieran Community Center for the Arts Ticket Refund Policy Drafted 04.13.2022

Section 1 – Purpose

The purpose of this policy is to establish procedures for event cancellations, or postponements, by St. Kieran Community Center for the Arts and ticket holders.

Section 2 – Standard Policy

Tickets for all of St. Kieran Arts events are sold as non-refundable.

If the event was postponed or rescheduled, a refund will not be issued for your order as the tickets will still be valid for the new date.

If an event is canceled and not rescheduled, you will be eligible for a credit or, at the discretion of the Board of Directors, a cash refund).

It is the responsibility of the ticket holder to monitor the event(s) and/or to confirm any changes. Questions may always be directed to St. Kieran Community Center for the Arts at (603)-752-1028.

We are not responsible for lost, stolen, damaged or destroyed tickets.

Section 3 – Exceptions

On occasion, St. Kieran Arts may be required to cancel an event. In the following instances, ticket refunds or exchanges may be presented for Board consideration as necessary.

Artist(s) cancellations
Issues with the facility (safety or otherwise)
Extreme weather and/or acts of God
Pandemic(s)\ City, State, or Nationwide mandates
Art Center staffing

This policy is new and does not replace a preexisting St. Kieran Community Center for the Arts Ticket Refund Policy as of April 13, 2022.

Approved as presented:

Board Member	<u>Member Signature</u>	Date Signed
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Lucille Michaud, Chair	Levelle Mechand	5/25/22
Lucien Blais, Vice-Chair	Francis Hais	4/27/22
Joan L'Heureux, Secretary	John Likeway	, ,,
Janet Caron, Treasurer	Jaket can	4/27/22
Susan Young	Susan S. Young	5/35/22
Pauline Bergeron	Partine Branch	7/13/22
David Benckendorf	N suche lit	Q7 April 2022
Deborah Bousquet	Delar Le Lousen	et t.27.2022
Pierre Lessard -	Mirrell Legar	4-27-2022
Barbara Roy	Bolow Suly	4-27-3020